OTHER INSIGHTSOFTWARE PROFESSIONAL SERVICES OFFERINGS

PROFESSIONAL SERVICES OFFERING	DESCRIPTION
New Customer Hubble Foundation Bundle Quick Start	**Installation** • Installation, Setup and Configuration. • up to 8 hours, to be used within 90 days of the effective date of the Purchase Document. **Training** • Hubble New User Training o 1 private class o 3 days duration o Up to 8 students
New Customer Hubble Foundation Bundle Premium	**Installation** • Installation, Setup and Configuration. • up to 8 hours, to be used within 90 days of the effective date of the Purchase Document. **Training** • Hubble Reporting with Workshop o 1 private class o 3 days duration o Up to 8 students • Hubble Analytics Web Training with Workshop o 1 private class o 2 days duration o Up to 8 students • Hubble Designer Express with Workshop
	o 1 private class o 1 day duration o Up to 8 students
Hubble Upgrade - Desktop to newer version Desktop	• Up to 2 Profiles (no Budgeting) or Single Profile with Budgeting • Upgrade of both UAT and Production Environment • Up to 8 hours of Professional Service Consulting, to be used within 90 days of the effective date of the Purchase Document.
Hubble Upgrade - Web to newer version of web - Direct Connect	• Single Profile • Upgrade of both UAT and Production Environment • Up to 10 hours of Professional Service Consulting, to be used within 90 days of the effective date of the Purchase Document.
Hubble Upgrade - Web to newer version of web – Accelerator	• Single Profile with Accelerator • Upgrade of both UAT and Production Environment • Up to 32 hours of Professional Service Consulting, to be used within 90 days of the effective date of the Purchase Document.

New Customer Atlas Foundation Bundle-Installation, Configuration, and Training	**Installation** Installation of Atlas Management Studio (server component) • Installation of up to 2 Client machines. • Knowledge transfer for how to Atlas for additional users o Customer to complete install other users o If assistance is required to complete additional user installations, it may be purchased separately. • Implementation of quick Start Reporting Package (12 standard report templates) • All Services to be used within 90 days of the effective date of the Purchase Document **Training** • Atlas User Training – Reporting o 1 private class o 2 days duration o Up to 10 students • Atlas User Training – Uploading
	o 1 private class o 1 day duration o Up to 10 students
Atlas Existing Customer Upgrade	(1) session up to two hours to perform upgrade via screenshare with Customer.
Biznet Foundation Bundle-Installation and Premium + Education Program	**Installation** - (2) sessions up to one hour each to complete the following: • Installation, setup, configuration, and validation of Spreadsheet Server for one user* • Knowledge transfer for how to install Spreadsheet Server for additional users o Customer to complete install other users o *If assistance is required to complete additional user installations, it may be purchased separately **Training** • General Training and Guided Report Build o 1 private class o Duration 4 hours o up to 10 students • eLearning subscription o 12-month access for 3 users